1st Quarterly Report
January – March 2012

Prepared by Mr. Pheng Saochheng
Checked by Mr. Man Phally and Ms. Map Somaya
Mith Samlanh would like to thank its sponsors:

Acronyms

ARV  Antiretroviral  
DIC  Drop In Center  
DU   Drug User  
DoSVY Department of Social Affair Veteran and Youth Rehabilitation  
ECPAT End Child Prostitution, Abuse and Trafficking in Cambodia  
FI   Friends-International  
FSB   Friends Social Business  
HBP   Home Based Production  
HIV/AIDS Human Immunodeficiency Virus/ Acquired Immune Deficiency Syndrome  
IDU   Injection Drug User  
IEC   Information, Education and Communication  
ITP   Individual Training Plans  
MoU   Memorandum of understanding  
MS   Mith Samlanh  
MER   Monitoring, Evaluation and Research  
MoSVY Ministry of Social Affair Veteran and Youth Rehabilitation  
MoEYS Ministry of Education Youth and Sport  
NGOCRC NGO Coalition on the Rights of the Children  
NACD National Authority for Combating Drugs  
NGO GPP NGO Governance & Professional Practice  
NFE   Non-Formal Education  
NSP   Needle and Syringe Program  
PMTCT preventing mother to child transmission  
STDs Sexually Transmitted Diseases  
TH   Transitional Home  
UNOHCHR Office of the High Commissioner for Human Rights in Cambodia  
VCCT Voluntary Confidential Counselling and Testing
IMPACT SUMMARY:

- **349,982 (F: 115,256)** services provided to children, youths and their caretakers this quarter.
- **5,639(F: 2,173)** children and youths and **1,519(F: 858)** caretakers received services in Phnom Penh and Provinces since 1st January.
- **131(F: 35)** children moved away from the street this quarter.
- **315(F: 141)** children received remedial education at Educational Centers of Mith Samlanh in Phnom Penh since 1st January.
- **314(F: 78)** youths received Vocational training since 1st January.
- **1,132(F: 473)** still received support to remain in public school through follow up in Phnom Penh and in Provinces.
- **59 (F: 17)** children reintegrated into family environment such as 40 (F: 12) in their direct family, 04(F: 02) in their extended family, 02(F: 02) in foster family, and 13(F: 01) in independent living in Phnom Penh and Provinces since 1st January.
- **37 (F: 05)** youths placed into employment or self employment in Phnom Penh and Provinces since 1st January.
- **686(F: 95)** Active ChildSafe Members including 142 (F: 95) ChildSafe community members in Phnom Penh and Kampong Cham.

<table>
<thead>
<tr>
<th>Vision</th>
<th>Intervention Logic</th>
<th>Objectively Verifiable Indicators</th>
<th>RESULTS</th>
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</thead>
<tbody>
<tr>
<td>Goal</td>
<td>- <em>protecting</em> street children and youth from all forms of abuse within the scope of the International Convention of the Rights of the Child;</td>
<td>- <em>reintegrating</em> street children and youth so they become actively involved in the development of their society;</td>
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<td>- <em>preventing</em> street children and youth from engaging in risky behavior and/or dangerous situations that compromise their futures;</td>
<td>- <em>improving</em> the way organizations work by promoting innovative and effective approaches with the active participation of the children and youth;</td>
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<td>- <em>influencing</em> all tiers of society to provide supportive environments and adopt positive behavior changes.</td>
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<tr>
<td>Objectives</td>
<td>1. Management is best practice, providing effective support to the programs.</td>
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<td></td>
<td>- Relevant MoUs with Government are signed or renewed</td>
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<td>- Internal Information sharing meeting conducted once a month.</td>
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<td>- Relationships of Mith Samlanh with donors, government and partners are effective.</td>
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<td></td>
<td>- Relationship with the Board is effective</td>
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</table>

|            | - MoU between Ministry of Labour and Vocational Training (MoLVT) and Mith Samlanh is on process. |
|            | - Information sharing meetings were conducted 2 times per month.              |
|            | - Annual General Meeting conducted to present the achievements of 2011 and the strategic plan for 2012, as well as the Annual staff’s party. |
|            | - After received the NGO GPP certificate, Mith Samlanh was invited to participate in training on Voluntary Field Assessing (VFA) to become a Volunteer Field Assessor to evaluate other NGOs applied for NGO GPP certification. |
|            | - In a closed collaboration with Friends Social Business Program of Friends-International, Mith Samlanh became a member of the TREE Alliance. |
|            | - Mith Samlanh has been working with Municipal Department of Social Affairs Veteran and Youth Rehabilitation to organize 103 children/youth to Camp Sabay Sabay during the ASEAN summit. |
|            | - Mith Samlanh management team and Friends-International Advisor had a meeting with representative from MoSVY to discuss on the strategic and guideline for street people. |
|            | - 1 Board meeting was conducted this quarter to present the achievements     |
2. **Administration/ HR** are best practice, providing effective support to the programs.

- Internal Regulation/Procedures are establish and implemented
- The recruitment process is transparent
- Induction and Orientation Process
- All MS staff will receive training to reinforce their capacity.
- Human Resources Information Management System is in place.
- Data collection and reporting system will establish.
- Quality reports will be sent on time to donors

- MS Internal Regulation/Procedures were implemented since 2011 and the Child Protection Policy was reviewed and shared with staffs.
- 23 (F: 4) new staff recruited and received orientation and induction on the MS IR/Procedures and Program.
- 90 (F: 38) staffs received internal and external training delivered by MS, FI and outside institutions based on Individual Training Plan (ITP).
- A Human Resource Information Management System is functional including information on: personal information sheet, leave, employee statistic, training and staff profile.
- Monitoring and Evaluation team organized a focus group discussion to collect feedback from outreach team to improve the data collection forms. Following this discussion the forms were updated and training on the new forms was conducted.
- The new data collection system will be developed with Training Center Team in quarterly 2.
- Narrative reports were sent on time to management, donors and government.

3. **Finance** is best practice, providing effective support to the programs.


- The user-friendly finance policy and procedure Manual was submitted to
will be in place for Finance and Non-Finance Staff.
- All Internal reports and donor reports are completed and delivered on a timely basis
- Internal control is strengthening the whole operation of Mith Samlanh
- External Audits show quality financial systems
- The list of fixed assets will be update, counted and check by the accounting staff.
- Finance staffs are trained and ongoing technical support is provided by Friends-International.
- Project Managers, specialists and team leaders receive orientation in new Financial Policy & Procedures.
- The stock of rice milk, harm reduction material, hygiene and HBP products were spot check by the financial staffs.
- The brick sale and student’s tip were controlled by financial staffs every month to ensure the transparency and accountability.
- The DanChurchAid, UNOHCHR and Mith Samlanh Global Audit 2011 conducted in March.
- The list of fixed assets registration was updated and the asset tags were updated by physical counting.
- The finance staffs are ongoing to receive technical support by Friends-International.

### Programs

**Programs** provide best practice services with and for street children/youth and related groups in Phnom Penh and Kampong Cham in close collaboration with authorities.

<table>
<thead>
<tr>
<th>Six programs will provide services to 15,000 children and youth per year by 2015:</th>
<th>Six programs provided services to 5,639(F:2,173) children and youths since 1st January:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outreach teams in 5 zones of Phnom Penh</td>
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<tr>
<td>Penh; provide holistic services to 6,000 children and youths per year, on the streets, in communities and DIC.</td>
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<tr>
<td><strong>Transitional Homes</strong> – 3 Transitional Homes provide safe lodging to a maximum of 500 children and youths per year.</td>
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<td><strong>Education</strong></td>
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<tr>
<td>- Education Center is providing Non-Formal Education to 500 children, is reintegrating 350 new children to public school and supporting an additional 1,400 children to remain in public school in Phnom Penh and Provinces – per year.</td>
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<tr>
<td>- Vocational Training (workshops and businesses) are providing vocational skills to 600 youths per year, and supports 190 youth for placement – per year</td>
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<tr>
<td>- Club Friends is providing 100,000 cultural services (dance, theater, library, painting) to children and youths per year (including all children in Educational Center and in Training Center)</td>
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<tr>
<td><strong>Reintegration</strong></td>
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<tr>
<td>- Social reintegration support (family school, employment) is provided to 500 children and youths and their families in Phnom Penh per year.</td>
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<tr>
<td>- Social reintegration support (family school, employment) was provided to 57 (F: 15) children, youths, and their families in Phnom Penh this quarter.</td>
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</table>

<table>
<thead>
<tr>
<th>Penh, provided holistic services to 4,500 (F: 1,765) children and youth on the streets, in communities and in Drop In Centers since 1st January.</th>
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<tbody>
<tr>
<td><strong>Transitional Homes</strong> – 3 Transitional Homes provided safe lodging to 248 (F: 47) children and youths since 1st January.</td>
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<tr>
<td><strong>Education</strong></td>
</tr>
<tr>
<td>- 315 (F: 141) children received Non-Formal Education at the Educational Center of Mith Samlanh and 1,132 (F: 473) still received support to remain in public school through follow up in Phnom Penh and Provinces.</td>
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<td>- Vocational Training provided vocational skills to 314 (F: 78) youth and supported 37 (F: 5) youth for placement since 1st January.</td>
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<td>- Club Friends provided 25,035 (F: 1,047) cultural services (dance, theater, library, painting) to children and youth this quarter (including all children in Educational Center and in Training Center)</td>
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</table>
school, employment) is provided 200 children and youth and their families in the provinces per year

**Friends Social Business (FSB)**

**Mith Samlanh is 50% sustainable**
- FSB team is operating Café Mith Samlanh at the French Institute of Cambodia, with an income of $30,000 per year.
- FSB is supporting 2 vocational training restaurants (cf. Activity 4.3) with $1,154,000 income per year.
- 125 families (including 25 new) are participating in Home Based Productions Program (HBP) and 370 children are benefiting from it per year
- 150 families (including 40 new) are receiving training and support to develop small business and improve their revenue, and 580 children benefiting from it.
- 20 caretakers will be support for employment in Friends Social Businesses (MS or FI)
- The revenue of Friends Social Businesses is used in a fair and transparent manner and allows supporting core funding of the organization and bridging funds.

- Social reintegration support (family, school, employment) was provided to 39 (F: 7) children and youth and their families in the provinces this quarter.

**Friends Social Business (FSB)**

**Mith Samlanh is 71.12% sustainable**
- The FSB team operates Café Mith Samlanh at the French Institute of Cambodia, with an income of $478.74 this quarter.
- FSB team supported 2 vocational training restaurants (cf. Activity 4.3) with $9,233.26 income this quarter.
- 88 families (including 01 new) are participating in Home Based production and 305 (F: 105) children are benefiting from it.
- 113 families (including 03 new this quarter) were supported to start their own business and improve their revenue, and 377 (F: 207) children benefiting from it.
- 8 caretakers were supported for employment in Friends Social Businesses (MS or FI) since 1st January 2011.
- The revenue of Friends Social Businesses was used correctly and in a transparent manner to support the following projects: outreach, Education Center, reintegration and transitional homes.

| 5. Programs are supported by specialists, including ongoing monitoring, Evaluation, and | Eight Specialists will provide tools, training, monitoring / evaluation |
| - Child protection | - Medical |

<p>| Eight Specialists provided tools, training, monitoring / evaluation in the following areas: | - Child protection |</p>
<table>
<thead>
<tr>
<th>EXPECTED RESULTS/ACTIVITIES</th>
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<tbody>
<tr>
<td><strong>EXPECTED RESULTS</strong></td>
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</table>
| 1. Management is best practice and provides effective support to the programs. | - Relevant MoUs with Government will sign or renew.  
- Information sharing meetings will conduct each month.  
- Relationship of Mith Samlanh with donors, government and partners are effective. | - MoU between Ministry of Labour and Vocational Training (MoLVT) and Mith Samlanh is on process.  
- Information sharing meetings were conducted 2 times per months in order to share information, raise challenges and find solutions. Management, Program managers, Specialists team leaders and child representative joined these meetings.  
- Annual General Meeting conducted to present the achievements from 2011 and the strategic plan for 2012 as well as the Annual staff’s party. 16 (F:08) staffs who worked with Mith Samlanh for 10 years received a recognition letter.  
- After received the NGO GPP certificate, Mith Samlanh was invited to participate in training on Voluntary Field Assessor (VFA) to become a Volunteer Field Assessor to evaluate other NGOs applied for NGO GPP certification.  
- In a closed collaboration with Friends Social Program of Friends-International, Mith Samlanh became a member of TREE Alliance. |
- Relationship with the Board is effective

- Mith Samlanh has been working with the Municipal Department of Social Affairs Veteran and Youth Rehabilitation to organize for 103 children/youth to go to Camp Sabay Sabay during the ASEAN summit.

- Mith Samlanh management team and Friends-International Advisor had a meeting with representative from MoSVY to discuss on the strategic and guideline for street people.

- 1 Board meetings was conducted this quarter to present the activities achievement and financial report 2011 of Mith Samlanh and approved on strategy plan 2012 and fundraising.

2. Admin / HR are best practice, providing effective support to the programs.

| - Internal Regulation/Procedures will be established and implemented. | MS Internal Regulation/Procedures were implemented by management since 2011 and the Child Protection Policy was reviewed and shared with all staffs. |
| - The recruitment process of staff is transparent. | - 23 (F: 4) new staffs were recruited based on recruitment guidelines to fill vacancies, 19(F: 03) replacement, 1(F: 1) part-time staff and 03 male volunteers. |
| - Induction and Orientation Process | - 23(F:4) new staffs received an orientation/induction on the MS Internal Regulation/Procedures regarding to:
  - MS Internal Regulation and Structure
  - Gender Equality Policy
  - Code of Conduct/Child Protection Policy
  - Procurement and Conflict of Interest
  - Bribe and Gifts Policy
  - Mith Samlanh Program |
| - Management will provide training and capacity building to all staff. | - 90 (F: 38) staffs received internal and external training based on Individual Training Plans (ITP) organized by MS, FI and |
### 3. Finance is best practice, providing effective support to the programs.

- A coherent and user-friendly Finance Policy & Procedures Manual/Handbook will be in place for Finance and Non-Finance Staff.
- All Internal reports and donor reports are compiled in a timely manner.
- Internal control is strengthening the whole operation of Mith Samlanh
- External Audits show quality financial systems
- The list of fixed assets will be update, count and check by the accounting staffs.
- Finance staffs will train and ongoing technical
- The user-friendly finance policy and procedure Manual was submitted to management.
- All internal financial reports were sent to management and relevant people on time, including donor financial reports.
- The stock of rice milk, harm reduction material, hygiene and HBP products were spot check by the financial staffs.
- The brick sale and student’s tip were controlled by financial staffs every month to ensure the transparency and accountability.
- The DanChurchAid, UNOHCHR and Mith Samlanh Global Audit 2011 conducted in March.
- The list of fixed assets registration and the asset tag were
Support is provided by Friends-International.

- Project Managers, specialists, team leaders will receive orientation in new Financial Policy & Procedures.
- The finance staffs receive ongoing technical support by Friends-International.

### 4. Six programs are operational by 2011, providing services to 15,000 individuals children and youth by 2015

#### 4.1 OUTREACH

<table>
<thead>
<tr>
<th>Outreach</th>
<th>TOTAL statistics:</th>
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<tbody>
<tr>
<td>Prevention</td>
<td>- 790,000 outreach services (outreach + DIC)</td>
</tr>
<tr>
<td>Protection</td>
<td>- 6,000 children and youth on outreach</td>
</tr>
<tr>
<td>Reintegration</td>
<td>- 2,400 caretaker/adult received services</td>
</tr>
<tr>
<td>Outreach is the situation where a social worker is working with beneficiaries (children/youth, adult) in a location outside of the project activities. Outreach takes place where beneficiaries live, work, or entertain, in 5 zones of Phnom Penh.</td>
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<tr>
<td>DIC is a safe place providing targeted services to a defined target group without appointment, formal registration process or referral.</td>
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<tr>
<td>Life skills topics: reproductive health, HIV/AIDS, STDS, drugs, hygiene, nutrition, life planning, street safety education, early childhood care, child rights, safe migration, importance of education.</td>
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</tbody>
</table>

#### TOTAL statistics:
- 790,000 outreach services (outreach + DIC)
- 6,000 children and youth on outreach
- 2,400 caretaker/adult received services
- 2,000 active Case managements
- 50 children reintegrated in families in Phnom Penh
- 350,000 total life skills services provided
- 50,000 total medical services provided
- 20,000 total NFE services provided
- 90,000 total recreational services provided
- 200 referred to Training Center
- 200 referred to Educational Center
- 170 referred to Detoxification

- 4,500 (F: 1,765) children and youth received services since 1st January 2012
- 1,259 (F: 688) caretaker/adult received services since 1st January 2012
- 2,036 Case managements are active
- 27 (F:10) children reintegrated in families in Phnom Penh
- 84,912 life skills services
- 14,687 medical services
- 5,495 NFE services
- 18,294 recreational services
- 28 (F:12) youths referred to Training Center
- 61 (F:22) children referred to Educational Center
<table>
<thead>
<tr>
<th><strong>OLYMPIC ZONE:</strong> Outreach work and one DIC (Friendship House) are operational with 10 (F: 4) staffs and located in Sangkat Toul Svay Prey I.</th>
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<tbody>
<tr>
<td>Specific Objectives for Olympic Zone:</td>
<td>Specific Objectives for Olympic Zone:</td>
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<tr>
<td>- Outreach (street and community):</td>
<td>- Outreach (street and community):</td>
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<tr>
<td>- 70,000 outreach services</td>
<td>- 12,954 services provided</td>
</tr>
<tr>
<td>- 1,300 children/youths met on outreach</td>
<td>- 1,182 (F: 468) children/youths met since 1st January</td>
</tr>
<tr>
<td>- 500 caretaker/adults met on outreach</td>
<td>- 420 (F: 194) caretaker/adults met since 1st January</td>
</tr>
<tr>
<td>- 150 Child Safe Members</td>
<td>- 122 (F: 5) Child Safe Members are active including 7 (F: 5) Child Safe Community Members are active.</td>
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<tr>
<td>- DIC Friendship House:</td>
<td>- DIC Friendship House:</td>
</tr>
<tr>
<td>- 50,000 services</td>
<td>- 14,087 services provided</td>
</tr>
<tr>
<td>- 400 children/youth in DIC</td>
<td>- 82 (F: 30) children/youth in DIC since 1st January</td>
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<tr>
<td>- 200 caretaker/adults in DIC</td>
<td>- 176 (F: 102) caretaker/adults in DIC since 1st January</td>
</tr>
<tr>
<td><strong>RIVERSIDE ZONE:</strong> Outreach work and DIC (street 174) are operational with 8 (F: 4) staffs including 2 volunteers and located in Friends-International Office at street 174, No 71.</td>
<td><strong>RIVERSIDE ZONE:</strong> Outreach work and one DIC are operational with 8 (F: 4) staffs including 2 volunteers and located in Friends-International Office at street 174, No 71.</td>
</tr>
<tr>
<td>Specific Objective for Riverside zone:</td>
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<tr>
<td>- Outreach (street and community):</td>
<td>- Outreach (street and community):</td>
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<tr>
<td>- 50,000 outreach services</td>
<td>- 14,209 outreach services provided</td>
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<tr>
<td>- 600 children/youth in outreach</td>
<td>- 549 (F: 198) children/youths met since 1st January</td>
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<tr>
<td>- 300 caretaker/adults in outreach</td>
<td>- 126 (F: 72) caretaker/adults met since 1st January</td>
</tr>
<tr>
<td>- 160 Child Safe Members</td>
<td>- 136 (F: 11) Child Safe Members including 15 (F: 11) Child Safe Community Members are active.</td>
</tr>
<tr>
<td>- DIC (street 174):</td>
<td>- DIC (street 174):</td>
</tr>
<tr>
<td>- 30,000 services</td>
<td>- 7,224 services provided</td>
</tr>
<tr>
<td>- 200 children/youths in DIC</td>
<td>- 59 (F: 20) children/youths in DIC since 1st January</td>
</tr>
<tr>
<td>- 150 caretaker/adults in DIC</td>
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</tbody>
</table>
| **WAT PHNOM ZONE:** Outreach work and one DIC (Boarding House) operational | - **Outreach (street and community):**  
- 50,000 outreach services  
- 1,000 children/youths in outreach  
- 250 caretaker/adults in outreach  
- 150 Child Safe Members  
- **DIC Boarding House:**  
- 40,000 services  
- 200 children/youths in DIC  
- 150 caretaker/adults |
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<tbody>
<tr>
<td></td>
<td>- <strong>84(F:33) caretaker/adults in DIC since 1st January</strong></td>
</tr>
</tbody>
</table>
| **Specific Objective for Wat Phnom Zone:** | **WAT PHNOM ZONE:** Outreach work and one DIC (Boarding House) are operational with 10 (F: 2) staffs and located in Sangkat Srah Chak.  
- **Outreach (street and community):**  
- 13,156 services provided  
- 797 (F: 336) children/youths met since 1st January  
- 120 (F: 61) caretaker/adults met since 1st January  
- 91 (F: 7) Child Safe Members including 12 (F: 7) Child Safe Community Members are active.  
- **DIC Boarding House:**  
- 10,186 services provided  
- 46(F:11) children/youths in DIC since 1st January  
- 85(F:58) caretaker/adults in DIC since 1st January  

**Special event/ remarks:**  
- 111 children/youths, neighbors and local authorities participated in International Women’s Day on the topic of “The Greatest Woman” at Boarding House on 07 March 2012. |
| **CHABAR AMPOU ZONE:** Outreach and one DIC (Wise Youth) operational | - **Outreach (street and community):**  
- 80,000 outreach services  
- 1,200 children/youths in outreach  
- 400 caretaker/adults in outreach  
- 150 Child Safe Members  
- **DIC Wise Youth:**  
- 70,000 services in DIC  
- 400 children and youths in DIC  
- 350 caretaker/adults in DIC |
|---|---|
| | **CHABAR AMPOU ZONE:** Outreach and one DIC (Wise Youth) are operational with 9 (F: 4) staffs and located in Sangkat Meanchey  
- **Outreach (street and community):**  
- 25,848 services provided  
- 766 (F:294) children/youths met since 1st January  
- 172 (F:103) caretaker/adults met since 1st January  
- 88 (F: 10) Child Safe Members are active  
- **DIC Wise Youth:**  
- 25,799 services provided  
- 175(F:79)children and youths in DIC since 1st January |
| ANDONG ZONE: community work and one production center operational | - 60(F:33) caretaker/adults met since 1\textsuperscript{st} January |
| Specific Objective for Andong Zone: | ANDONG ZONE: community work and one production center are operational with 9(F: 2) staffs including one collaboration commune officer and located in Sangkat Kork Roka. |
| - Community Outreach: | - Community Outreach: |
| - 40,000 services (life skills) | - 10,334 life skills services provided |
| - 800 children/youths in outreach | - 619 (F: 267) children/youths met since 1\textsuperscript{st} January |
| - 600 caretaker/adults in outreach | - 209 (F: 119) caretaker/adults in outreach since 1\textsuperscript{st} January |
| - 150 Child Safe Members community | - 103 (F: 62) Child Safe community members active |
| - DIC Me & You: | - DIC Me & You: |
| - 30,000 services (1st aid, life skills, NFE, fun activities) | - 9,010 services provided |
| - 300 children/youths in Center | - 44 (F:21) children/youths in Center since 1\textsuperscript{st} January |
| - 400 caretaker/adults in Center | - 310(F:180) caretaker/adults in Center since 1\textsuperscript{st} January |
| Special event/ remarks: | Special event/ remarks: |
| - 18 youths in Andong community migrated to work in Thailand, In order to address this problem; the outreach staffs reinforce the education of safe migration to the children and youth. | - 18 youths in Andong community migrated to work in Thailand, In order to address this problem; the outreach staffs reinforce the education of safe migration to the children and youth. |
| - One new DIC (Me &You) in Andong was opened on 11 March 2012 presided over by Program Director and board of Mith Samlanh. | - One new DIC (Me &You) in Andong was opened on 11 March 2012 presided over by Program Director and board of Mith Samlanh. |
| MOBILE DRUG CENTER is providing services in the 5 zones and other locations | MOBILE DRUG CENTER is providing services in the 5 zones and other locations |
| - 50,000 services | - 15,446 services provided |
| - 400 children/youths | - 165 (F: 29) children/youths met since 1\textsuperscript{st} January |
| - 50 referred to detoxification | - 11 children referred to detoxification center |
| MOBILE YOUTH CENTER (Wise Bird) is providing services in the 5 zones and other locations | MOBILE YOUTH CENTER (Wise Bird) is providing services in the 5 zones and other locations |
- 110,000 outreach service
- 700 children and youths
- 350 caretakers/ adults

- 31,244 services provided
- 422 (F: 173) children and youths met since 1st January
- 212 (F: 139) caretakers/ adults met since 1st January

**DETOX CENTER (Green House) receive 170 clients per year**

Specific Objective for Green House:
- 120,000 service
- 170 children and youth have accessed to detoxification treatment
- 120 children and youths are referred to Educational Center and Training Center

**DETOX CENTER (Green House) received 46 clients this quarter.**

- 27,846 services (treatment, life skill, fun activities, etc) were provided
- 46 (F: 1) drug users on the street were supported to access treatment/detoxification center services.
- 30 recovering Drug Users successfully completed formal rehabilitation, among them 27 children/youth were reintegrated to Mith Samlanh training center and 2 children/youth were reintegrated into their family through Reintegration team.

### 4.2 TRANSITIONAL HOMES

- 3 Transitional Homes are providing safe accommodation to a maximum of 500 children per year
- Child participation is ensured with general meetings every week, elections and suggestion boxes in all THs
- 80,000 services (recreational, outings, child participation, family visit, child protection, breakfast including 9,000 medical services are provided to children/youth in THs.
- 650 children from the street and the TH are joining Camp Sabay Sabay activities in Kampong Speu province-per year

**Transitional Home is a safe temporary residence for children and youth requiring accommodation during their studies or until their family situation stabilizes.**

- 3 Transitional Homes located in Sangkat TuekLak, Tumnob Tuek and Toul Svay Prey provided safe accommodation to 248 (F: 47) children and youths.
- All children participated in general meetings every week and opened the suggestion boxes two times per month in each TH.
- 21,481 services (recreational, outings, child participation, family visit, child protection, breakfast) including 2,490 medical services were provided to children/youth in all Transitional Homes.
- 169 (F: 44) children/youths from the street and the Transitional Home joined Camp Sabay Sabay activities in Kampong Speu Province since 1st January.

**Special Event or remark:**
- 20 children in THs participated in skating activities every week facilitated by volunteer from SKATEISTAN Cambodia at
### 4.3 EDUCATION PROGRAM

**Educational Center:**
- EC is providing Non Formal Education to 500 children per year.
- Preparing reintegration to public school of 300 children per year.
- 4 meetings with parents and family representatives are organized to prepare school reintegration per year.
- 1,100 children received support to remain in public school per year.
- 50 children attend support class per year after reintegration to public school.

**Educational Center (EC) offers non-formal education activities to facilitate student’s reintegration into the public school system and provides basic education to street working children and youth.**
- EC provided Non-Formal Education to 315 (F: 141) children since 1st January.
- 139 (F: 96) parents and parents representatives participated in the meeting for recruiting their representative in each community. As the result, 29 (F: 23) parents were selected to be parent representative from 28 communities.
- 10 public school directors participated in a meeting to share important information from public school with 21(F: 15) community representatives.
- 887 (F: 368) children still received support to remain in public school in Phnom Penh.
- 23(F: 6) children attended support class after reintegration to public school in this quarter.

**Special Event or remark:**
- 198(F: 98) children participated in the drawing competition.
### Vocational Training

Vocational Training (workshops and businesses) are providing a range of different vocational skills to 600 children per year (with a minimum of 30% of girls), and supports them for placement into employment or small business.

- 120 youth receiving Vocational training graduated after completing at least one level from TC-per year.
- 200,000 Education services (English, literacy, life skills, computer, Case Management, treatment, lunch, and training) are provided to youth in vocational training center.
- By 2015, the drop out rate of vocational training has decrease 10% (baseline in 2011) *
- 10 youth supported to live independently during their studies at MS-2 still old group.
- 150 youth receive support for Placement into Employment or self-employment per year; including 30 youth supported to live independently.
- 80% of youth remain in employment or in self-employment 6 months after placement.
- Business trainings make $45,000 income per

### Vocational Training provides quality vocational training leading to viable employment options for youth. Mith Samlanh has 9 different vocational skills.

- Vocational Training provided vocational skills to 314 (F: 78) youths and supports them for placement into employment or self-employment since 1st January 2011
- 29 (F: 4) youths receiving Vocational training graduated this quarter and completed at least one level from Training Center.
- 57,554 Education services (English, literacy, life skills, computer, Case Management, treatment, lunch, and training) were provided to youth in vocational training center.
- 26(F: 4) youths drop out of vocational training (and have not come back at the end of the reporting period)*.
- 5 youths were supported to live independently in a group setting during their studies at Mith Samlanh.
- 30 (F: 5) youth received support for placement into Employment or self-employment; including 13 (F: 01) youths supported to live independently in Phnom Penh.
- 81% of youth placed are remaining into employment or in self employment 6 months after placement.
- Business trainings made $12,785.26 income this quarter.
year by the end of 2012 and increase of 10% per year from then on.
- 2 vocational training restaurants are making $1,154,000 income per year, with a net income of $338,000 per year:
  - Friends Restaurant: 627,000 (increase of 1.5% from 2011); net income $211,000
  - Romdeng: 527,000 income (increase of 10% from 2011); net income $127,000
- 2 vocational training restaurants made $425,326.35, income with a net income of $122,645.54 this quarter:
  - Friends Restaurant: $222,129.58; net income $71,707.45
  - Romdeng: $203,196.77 income; net income $50,938.09

**Special Event or Remark:**
- 15 students and 3 Mith Samlanh staffs did a study visit at DONBOSCO on 15 Mar 2012
- All staff and student participated in Center painting and cleaning on 30 March 2012.

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**Club Friends** is providing 100,000 cultural activities (dance, theater, library, and painting) to all children in EC and in TC per year.
- Club Friends is open to street children two times per week, and is providing them 3,500 cultural activities to children and youth
- Club Friends is organizing outings for children and youth in EC and TC, with 1,200 services per year.

**Club Friends** is a center in Mith Samlanh Education center where children and youth can practice cultural and recreational activities such as sport, drawing, painting, library, dancing and music.

**Club Friends** provided 25,035 (F: 1,047) cultural and sport activities (dance, theater, library, and painting) to all children in Educational Center and in Training Center.
- Club Friends opened to street children twice a week, and provided 816 (F: 152) cultural and sport services to children and youth.
- Club Friends organized 214 (F: 92) outings services for children and youth in the Education Center and Training Center providing.

**Special Event or Remark:**
- 159 (F: 66) children/youth performed at Fun Fair, valentine’s day, quarterly show, basketball football competition in Mith Samlanh center with 2,100 spectators.
- 77 (F: 58) children participated Triathlon, Paton and swimming competition outside Center with NGOs partners and various clubs. As the result, Mith Samlanh’s students got the 1st and 3rd class, supported prize by The Foreign Trade Bank of Cambodia.
- 15 (F: 8) youths participated the singing contest at SEATV on new promotion.
| TEAM provide support to 200 children per year to be reintegrated into family (direct-indirect-foster care) in the provinces | - SOPs on reintegration are adapted, translated and implemented in the team by the end of year 2012  
- Collaboration with government and NGO partners is developed through meetings and training.  
- 4 foster care committee meetings are organized per year  
- 100 children are supported to reintegrate to their family, extended family and living independent in their province - per year.  
- 10 children are supported to integrate into foster care families - per year.  
- 50 children are supported to reintegrate to public school in their province - per year.  
- 300 children are supported to remain in public school in their province - per year.  
- 20 youths place in employment or in their own business in their province - per year.  
- 70 youth are followed up in employment or in their own business in their province - per year.  
- 15 street living families are supported to return to their homeland - per year.  
- 10 families receive training and support for small business in their province - per year.  
- 25 children/youth are supported to receive ID card, birth certificate in their province - per year.  
- SOPs on family reintegration were drafted by the team in this quarter.  
- Mith Samlanh was invited to participate in the meeting about reintegration in collaboration from DoSVY in 8 Provinces such as Phnom Penh, Kampong Speu, Svay Rieng, Pursat, Battambang, Siem Reap, Prey Veng and Banteay Meanchey.  
- Collaborated with DoSVY and NGO partners on reintegration tasks such as family tracing, assessment, family planning, reintegration and follow up in 24 Provinces/City.  
- 1 foster care committee meeting was organized and chaired by Mith Samlanh this quarter.  
- 32 (F: 7) children were supported to reintegrate their family including 13 (F: 1) supported to live independently in their Province.  
- 2 (F: 2) children were placed into short-term foster care family in Phnom Penh.  
- 245 (F: 95) children were supported to remain in public school in their Provinces and received school material.  
- 07 youths placed in employment or in their own business in their province since 1st January 2012  
- 21 (F: 04) youth were followed up in employment or in their own business in their Provinces.  
- 1 street living family was supported to return to its homeland in Prey Veng Province through small business. |
| Income for Mith Samlanh through Businesses:  
Income for Mith Samlanh through Businesses: 542,528.62 USD  
Total expenses of Mith Samlanh: 369,256.10 USD  
Sustainability is 71.12 %  
- Home Based Production  
- 88 families (including 01 new) are participating in Home Based Productions Program (HBP) and 305 (F: 105) children are benefiting from it. | Income for Mith Samlanh through Businesses: 542,528.62 USD  
Total expenses of Mith Samlanh: 369,256.10 USD  
Sustainability is 71.12 %  
- Home Based Production  
- 88 families (including 01 new) are participating in Home Based Productions Program (HBP) and 305 (F: 105) children are benefiting from it. |

4.5 With the support of FSB, Mith Samlanh is 50% sustainable:  
- Home Based Production  
- 125 families are participating in Home Based Productions Program (HBP) and 370 children are participating in it.
<table>
<thead>
<tr>
<th><strong>Benefiting from it per year</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>- 25 new families join HBP and 125 caretakers attended training in the production center (Friends International and Andong)</td>
<td>01 new families join HBP and 88 caretakers attended training in the production center (Friends-International and Andong)</td>
</tr>
<tr>
<td>- 20 caretakers are supported for employment in Friends Social Businesses (MS or FI)</td>
<td>- 8 caretakers were supported for employment in Friends Social Businesses (MS or FI) since 1st January 2011.</td>
</tr>
<tr>
<td>- Sales from HBP (FNS, Tooit Tooit, local, and international) are making $307,000 income with 50% sustainability</td>
<td>- Sales from HBP (FNS, Tooit Tooit, local, and international) made $76,762.10 income and net income $33,151.68.</td>
</tr>
<tr>
<td></td>
<td><strong>Production Center:</strong></td>
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<tr>
<td></td>
<td>- 70 caretakers are receiving skills/HBP and small business training</td>
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<tr>
<td></td>
<td>- 15 caretakers doing printing</td>
</tr>
<tr>
<td></td>
<td>- Micro Enterprise team is providing training and support to 150 families (including 40 new) to start their own business and improve their revenue with 580 children benefiting through micro enterprise</td>
</tr>
<tr>
<td></td>
<td>- Café Mith Samlanh is making $30,000 income per year</td>
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<td>- MS products (cook Book Best of Friends) made an income of $45,000 of income per year (increase 4%), net income $25,000</td>
</tr>
<tr>
<td></td>
<td><strong>All vocational training</strong> function as businesses</td>
</tr>
<tr>
<td></td>
<td><strong>Nailbar</strong> located inside the Friends ‘N’ stuff shop on St 13 next to The Friends- Restaurant with income and net income.</td>
</tr>
<tr>
<td></td>
<td>- 2 vocational training restaurants (cf. Activity 4.3) are contributing to FSB with a 1,154,000 income per year, with a net income of $338,000 per</td>
</tr>
<tr>
<td></td>
<td>- 2 vocational training restaurants (cf. Activity 4.3) contributed to FSB with $425,326.35 income, with a net income of $122,645.54 this quarter:</td>
</tr>
</tbody>
</table>
The two restaurants are 100% sustainable.

Friends Restaurant: $222,129.58; net income $71,707.45
Romdeng: $203,196.77 income; net income $50,938.09

**Special Event or remark:**
- The DIC in Home Based Production Center moved to New Center on 12 March 2012
- 5 new products were created by Home Based Production team in this quarter
- Supplied the new shop of Friends-International at InterContinental Hotel with Home Based Products.
- 2 small business families were invited to sell at Fun Fair in 21 January 2012.
- Home Based Production team exhibited our products with 2 events such as: Green Night and Medicam.

### 5. Eight Specialized teams are providing support to Programs by 2012

<table>
<thead>
<tr>
<th>5.1 Specialized team in CHILD PROTECTION:</th>
<th>Impact on Children:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Impact on Children:</strong></td>
<td>- 100 cases of abuse report form completed.</td>
</tr>
<tr>
<td><strong>MER</strong></td>
<td>- Evaluation of Child protection policies in all DICs, EC, TC and all THs</td>
</tr>
<tr>
<td></td>
<td>- Compile report for Mith Samlanh, donor and gov't</td>
</tr>
<tr>
<td></td>
<td>- Organize quarterly survey of children staying in THs</td>
</tr>
<tr>
<td><strong>Technical support</strong></td>
<td>- 100% staffs are trained and refreshed on Child Protection policies</td>
</tr>
</tbody>
</table>

### Impact on Children:
- 26 cases of abuse and report forms were completed and refer to other organizations, local authorities or further investigate.

**MER**
- Child Protection Specialist participated in group meeting conducting 12 sessions this quarter with children/youth at all Transitional Homes focusing on Internal Regulations, child’s rights, some case studies and information sharing.
- Compiled quarterly report for Mith Samlanh.
- 28 children/youth staying in Transitional Homes and Green House participated in beneficiary evaluations of Mith Samlanh services.

**Technical support**
- 50 outreach staffs received refreshed training on child protection policies.
- Child Representative election are organized every 6 months/year

Tools
- Update and implement Child Protection policies tools
- Child Protection policies are displayed in all centers
- Ensure all tools are available in every center

- 61 monitoring and technical support visits by Child Protection specialists at Training Center, Educational Center and Drop in Centers for reinforcing implementation of child protection policy and ensure security of children.

Tools
- The rule of Educational Center was renewed through child participation.
- The child protection policies materials, Internal Regulation and Reporting System of child protection posted at all centers.

Special Event or remark:
- 30 children referred from Municipal DoSVY during ASEAN summit to Mith Samlanh.
- Participated training on how to evaluate NGOs for applying CSO certificate at Child welfare Department at MoSVY on 11-12 Jan 2012.
- Participated in NGOCRC member meeting about ASEAN Civil Society Conference/ASEAN People’s Forum 2012 on 15 March 2012.
- Participated in ECPAT members meeting about brief description project of each member for 2012 on 16 March 2012.
- Participated a National Consultative Workshop on Ensuring Child Rights into ASEAN Agenda organized by NGO CRC and Plan International on 25 March 2012.

<table>
<thead>
<tr>
<th>5.2 Specialized team</th>
<th>Impact on Children:</th>
<th>Impact on Children:</th>
</tr>
</thead>
<tbody>
<tr>
<td>MEDICAL:</td>
<td>- 85,000 total of consultations and first aid carried out including 23,000 DU/IDUs services</td>
<td>- 24,845 total of consultations and first aid services including 7,029 DU/IDUs services</td>
</tr>
<tr>
<td></td>
<td>- 850 referral services to hospital</td>
<td>- 215 referral services to hospital</td>
</tr>
<tr>
<td></td>
<td>- 10 children/youth treated at hospital for HIV/AIDS</td>
<td>- 1 child treated at hospital for HIV/AIDS</td>
</tr>
<tr>
<td></td>
<td>- 30 caretakers/adults treated at hospital for HIV/AIDS</td>
<td>- 13 caretakers/adults treated at hospital for HIV/AIDS</td>
</tr>
<tr>
<td></td>
<td>- 300 consultation/treatment to children and Youth for STD</td>
<td>- 78 consultation/treated to children/Youth for STD</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- 23 consultation/treated to caretaker/adult for STD</td>
</tr>
</tbody>
</table>
- 90 caretaker/adult for STD

**MER**
- Monitoring and data collection system are in line with Friends Programs standards indicators for medical activities
- Evaluation of medical care in all projects, in close collaboration with HIV/AIDS specialist 1/year
- Compile report for Mith Samlanh, donor and gov’t

**Technical support**
- All medical staffs will receive regular trainings
- Technical Support is provided on weekly basis through field work with all teams
- Improve collaboration between medical staffs and case managers
- Review, monitor and order medical materials based on the needs of the teams

**Tools**
- Guide books is developed, implemented and regularly updated

**Partners**
- Develop, use and update directory of services every year and share with all teams.
- 35 staffs of Partners are identified and trained

**MER**
- Through regularly visit and monitoring from medical specialist, all the clinics have good hygiene and the rooms are comfortable, furthermore the child observation form was completed and medicine stock is well organized.
- 71 regularly checked up student’s health before going to public school or Mith Samlanh center and reintegrated to their family and placed into employment or self employment.
- Compiled quarterly report for Mith Samlanh
- Updated the form of Examination Patient of Health to Detoxification Rehabilitation in Green House.
- Prepared the questionnaires for conducting the health service assessment of Mith Samlanh with medical staffs in collaboration with Friends-International volunteer.

**Technical support**
- 3 cases (one abandoned baby, swelled leg of IDU and one hand operated youth ) were referred; one baby to hospital for mental treatment at Chey Chomnas hospital and two other youths to Calmette and Kean Klang Rehabilitation Center.
- 58 field visits to 5 zones of outreach, green house, Mobile Drop In centers for assisting case managers and team leaders and support children, youths and family’s health.

**Tools**
Guidelines for medical treatment and services have approved from the Program Director as well as shared to medical staffs and implemented in this quarter.

**Partners**
- Visited chey Chomnas hospital for adding to list of Directory services in collaboration with Friends-International.
**Meeting and collaboration with government and NGOs:**
- Collaborated with doctors at Kean Klang Rehabilitation Center, Calmette Hospital, Kunthabopha hospital, Khmer-Soviet Friendship Hospital in order to support children and youths pro bono.
- Participated in Medicam and Municipal Health Department Monthly meeting regarding collaboration with other medical NGO partners.
- 126 (F: 51) children of Educational Center supported on treatment and dental health care from One 2 One NGOs at Preah Ket Mealea Hospital.

**Special Event or remark:**
- The Khmer-Friendship hospital still discount 20% and 10% of Phnom Penh Municipal Hospital for Mith Samlanh beneficiaries.
- 30 people living with HIV/AIDS received information about birth spacing, Tuberculosis at Andong Community and Wat Phnom from Medical specialist.

<table>
<thead>
<tr>
<th>5.3 Specialized team HIV/AIDS</th>
<th>Impact on children:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Impact on children:</strong></td>
<td><strong>Impact on children:</strong></td>
</tr>
<tr>
<td>- 250 referrals to the Voluntary Confidential Counseling and Testing (VCCT)</td>
<td>- 50 referrals to VCCT</td>
</tr>
<tr>
<td>- 350 caretakers will participate in Emotional Support Group (EGS) with 4,500 services</td>
<td>- 246 caretakers joined in Emotional Support Group (EGS) weekly with 1,172 services.</td>
</tr>
<tr>
<td>- 500 children and youth affected and infected accessed Social services at MS or through MS</td>
<td>- 531 Children and Youths affected and infected by HIV/AIDS accessed Social services at Mith Samlanh or through Mith Samlanh.</td>
</tr>
<tr>
<td>- 300 Parents infected accessed social services at MS or through MS</td>
<td>- 243 Parents infected accessed social services such as food support, rent support, and small business at Mith Samlanh or through Mith Samlanh.</td>
</tr>
</tbody>
</table>

**MER**
- Monitoring and data collection system are in line with Friends Programs standards indicators for activities linked with HIV/AIDS (life skills, health knowledge, hormonal knowledge, and psychosocial support) for children and youth. **MER**
- 25 field visits in 5 outreach zones, green house, Training Center/Educational Center and Mobile Drop In Centers to support case managers and facilitators of Emotional Group.
reintegration, family support and access to treatment)
- Evaluation of activities linked with HIV/AIDS (life skills, reintegration, family support, access to treatment)
- Compile report for Mith Samlanh, donor and govt
- Conduct 1 evaluation on HIV/AIDS project at the end of 2012

**Technical support**
- 100% staffs are trained on specific HIV/AIDS knowledge (ARV, PMTCT, VCCT, etc)
- Technical Support is provided on weekly basis through field work with Outreach teams and Reintegration

**Tools**
- IEC on HIV/AIDS are monitored and updated on an ongoing basis.
- Memory book is updated and implemented
- Case management Extra Forms are developed, implemented and updated regularly.
- Guidebooks on Emotional Support and working with PLWHA are developed, implemented and regularly updated

**Partners**
- Develop, use and update directory of services every year and share with all teams
- 30 staffs of NGO/Gov’t Partners are identified and trained
- Relationship with Government departments are effective

- Support (EGS) in each zone every week.
- Compiled monthly and quarterly reports for Mith Samlanh.

**Technical support**
- Collaboration with Friends -International and Medicins Sans Frontieres to prepare training on HIV/AIDS, Prevention Mother to Child Transmission and Tuberculosis for social workers.
- Regular monthly meetings were conducted with ESG facilitators to identify the topics of conversation, challenges and find the solution to response challenges of group discussion.
- 19 (F:12) outreach staffs received training on HIV/AIDS, Prevention Mother to Child Transmission and Tuberculosis trained by a trainer from Medicins Sans Frontieres.

**Tools**
- HIV/AIDS guidelines and Extra Form are implementing with all teams since 2011.
- The Prevention of mother-to-child transmission of HIV (PMTCT) IEC curriculum is testing with our target group. This IEC will be printed out in the second quarterly 2012

**Partners**
- Visited 3 NGO partners (Indradevi association, Agape International Missions, Cambodian Women Development Agency) for adding to list of Directory services in collaboration with Friends-International. The list compiles information on 58 NGOs at this time.

**Meeting and collaboration with government and NGOs:**
- Participated in 60th HACC Quarterly membership meeting to share new information and raise any problems on 28th Mar 2012 at Sunway Hotel.
- Participated in a consultative meeting about validation progress reporting on HIV/AIDS organized by The HIV/AIDS Coordinating Committee (HACC) at NAGA World on 21\textsuperscript{st} February 2012.
- Participated in training on HIV/AIDS, PMTCT and Tuberculosis at Friends- International on 15/16/22 February 2012.
- Participated in 16th plenary meeting of the National Multi-sector oral OVC Task Force about result in quarter 1st and work plan for quarter 2nd 2012 at MoSVY on 30 March 2012.

### 5.4 Specialized team

#### CASE MANAGEMENT:

<table>
<thead>
<tr>
<th>Impact on children:</th>
<th>Impact on children:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Active cases:</strong></td>
<td><strong>Active cases this quarter:</strong></td>
</tr>
<tr>
<td>- 5,000 individuals cases</td>
<td>- 2,632 (F: 954) individuals cases</td>
</tr>
<tr>
<td>- 550 families cases</td>
<td>- 441 families cases</td>
</tr>
<tr>
<td>- 20 community cases</td>
<td>- 16 community cases</td>
</tr>
<tr>
<td><strong>New cases:</strong></td>
<td><strong>New cases opened this quarter:</strong></td>
</tr>
<tr>
<td>- 700 individuals cases</td>
<td>- 143 (F:48) individuals cases</td>
</tr>
<tr>
<td>- 120 families cases</td>
<td>- 25 families cases</td>
</tr>
<tr>
<td>- 4 community cases</td>
<td>- 1 community case</td>
</tr>
<tr>
<td><strong>Closed cases:</strong></td>
<td><strong>Closed cases this quarter:</strong></td>
</tr>
<tr>
<td>- 300 individuals cases</td>
<td>- 77 (F:32) individuals cases</td>
</tr>
<tr>
<td>- 50 families cases</td>
<td>- 23 families cases</td>
</tr>
<tr>
<td>- 2 community cases</td>
<td></td>
</tr>
</tbody>
</table>

**MER**
- Monitoring and data collection system are in line with Friends Programs standards indicators for case management system
- Evaluation of Case Management system 1/year
- Compile report for Mith Samlanh and donors
- Organize 1 research

**Technical support**
- 80 staffs are trained on Case management

**MER**
- 49 field visits in 5 zones of outreach, Training Center, Education center and Transitional Home for reinforcing case management process and management of individual cases.
- Compiled monthly and quarterly report for Mith Samlanh.

**Technical support**
- 45 (F: 20) Mith Samlanh staffs received training on social
- 50 staffs are acting as Case managers
- Technical Support is provided on weekly basis through field work with all teams
- Case management meeting are organized and conduct on weekly basis in all zones

**Tools**
- Guide books on Case management is developed, implemented and regularly updated

**Partners**
- Develop, use and update directory of services every year and share with all teams.
- 20 staffs of Partner are identified and trained
- Relationship with Government departments are effective

- Psychology, lectured by Case Management Specialist in collaboration with Friends-International Trainer.
- Ongoing support to team leaders in all zones and case managers on implementing the case management system.
- 50 staffs are acting as case managers at the end of this quarter.
- 60 case management meetings organized and conducted weekly with all team leaders of outreach and Training Center Manager.

**Tools**
- Existing guide book on Case management is being implanted this quarter.

**Partners**
- Visited 2 NGO partners (Hagar and World Vision) for adding to list of Directory services in collaboration with Friends-International.
- Participated in a meeting with Disability Action Council for restructure of the project on 30 March 2012.
- Participated in a meeting with Cambodian Acid Survivors Charity (CASC) to share about Mith Samlanh services to the person that accident by ACID at CASC on 16 February 2012.
### 5.5 Specialized team

**DRUGS:**

<table>
<thead>
<tr>
<th>Impact on Children:</th>
<th>Impact on Children:</th>
</tr>
</thead>
<tbody>
<tr>
<td>- 200,000 clean needle/syringes distributed to youths</td>
<td></td>
</tr>
<tr>
<td>- 70,000 harm reduction services per year</td>
<td></td>
</tr>
<tr>
<td>- 200 children/youth access detoxification and rehabilitation services</td>
<td></td>
</tr>
<tr>
<td>- 36,598 clean needle/syringes distributed to youths</td>
<td></td>
</tr>
<tr>
<td>- 16,694 harm reduction services provided this quarter.</td>
<td></td>
</tr>
<tr>
<td>- 46 children/youth accessed detoxification and rehabilitation services this quarter.</td>
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</tr>
</tbody>
</table>

**MER**
- Monitoring and data collection system are in line with Friends Programs standards indicators for Drug activities
- Evaluation of activities linked with Drugs (life skills, harm reduction, detoxification)
- Conduct one Snapshot survey of Drug Users in Phnom Penh-per year
- Compile report for Mith Samlah, donor and gov’t

**Tools**
- IEC on Drugs are monitored and updated on an ongoing basis
- Guidebooks are developed, implemented and regularly updated

**Technical support**
- 30 staffs are trained on Drug Knowledge
- Technical Support is provided on weekly basis through field work with all teams

**Technical support**
- 25 MS staffs trained on basic Drug Knowledge on the field and Detoxification and Formal Rehabilitation this quarter
- 42 field visits in 5 zones, Mobile Drop In Centers, Transitional Home, Training Center and Educational Center to provide technical support.
- Clear data of DUs and IDUs with outreach team for reporting to donor such as Global Fund and AusAID/HAARP.

**Tools**
- Monitored the implementing of Drug Harm reduction IEC and IEC Materials of Drug Prevention with outreach team for any updating is necessary.
- The Guidebook for Green House is drafting with Technical Advisor of Friends-International.
- On going to implement The Narcotic Anonymous for
Partners
- Develop, use and update directory of services every year and share with all teams.
- 30 staffs of NGO/GO Partners are identified and trained
- Relationships with Government departments are effective

Partners
Meeting and collaboration with government and NGOs
- 18 NGO partners’ staffs from Family Health International, KarSang, Cambodia for Women Development Agency (CWDA) and Men’s Health Cambodia were received the sharing experiences on Implementation of NSP and participated in field work with outreach team on 20-21 March 2012.
- Exposure visit to Mlop Tapang in Sihanouk Ville on 30 Jan- 01 February 2012.
- Participated regularly in the core group meeting leaded by NACD and NCHADS to create national conceptual framework related to Continuum of Prevention to Care, Treatment and Rehabilitation (CoPCT-R) for People Who Use Drugs (PWUD) and People Who Inject Drugs (PWID). As the result, the conceptual framework was submitted to Minister of Health and Chair of NACD for approval.
- Participated regularly in meeting with the Core Group led by NCHADS and UN to review the implementation of services delivery for Most At Risk Populations (MARPs) and set up the common Standard of Procedure (SoP) related to Entertainment Workers, MSM, DU/IDU and Emerging Group for achieving the 3 Zero in The National Strategic Plan 2011-2020.
- Participated in a steering committee meeting about National Size Estimation of DU/IDU lead by NACD on 14 February 2012.
- One officer from UNODC came to visit all MS program including Training Center, Educational Center, Outreach, Drop In Centers and Green House on 09 March 2012.

Special Event or remark:
- The police and local authorities clean up the street children/youth in Phnom Penh during the ASEAN meeting and
<table>
<thead>
<tr>
<th>5.6 Specialized team</th>
<th>Impact on children/youth:</th>
<th>Impact on children/youth:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-Formal</td>
<td>Total of 122,000 services will receive Non-Formal Education (Outreach + EC + TC)</td>
<td>Total 42,866 (F: 16, 179) Non-Formal Education services provided (Outreach + EC + TC)</td>
</tr>
<tr>
<td>Education:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MER</td>
<td>Monitor and data collection system are in line with Friends Programs standards indicators for NFE activities within Education and Outreach teams</td>
<td>- 15 visits in 5 zones to ensure that the tool box can be implemented, as well as support to the educators with more techniques on how to use the tool box effectively.</td>
</tr>
<tr>
<td></td>
<td>Compile report for Mith Samlanh, donor and govt</td>
<td>- Compiled quarterly reports for Mith Samlanh.</td>
</tr>
<tr>
<td>Technical support</td>
<td>Evaluation of NFE activities</td>
<td>Technical support</td>
</tr>
<tr>
<td></td>
<td>Organize 1 research</td>
<td>- 13 (F: 7) staffs at Educational Center received a refresh training on how to use the tool box at the Educational Center, lectured by Non-Formal Education Specialist</td>
</tr>
<tr>
<td>Tools</td>
<td>New NFE materials are developed and updated</td>
<td>Tools</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- 5 (F: 3) staffs at Educational Center received a pre-school training, lectured by Technical Adviser of Kaliyan Mith, in collaboration with Non-Formal Education Specialist.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Tools</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- The guidebook on Non-Formal Education on center is improving after checking by program coordinator. It will be finalized next quarter.</td>
</tr>
</tbody>
</table>

referred to Municipal Department of Social Affairs Veterans and Youth Rehabilitation. To address this problem and avoid too many children being arrested, the outreach team organized a group of 60 (F: 12) children and youth to go to Camp Sabay Sabay (a Mith Samlanh facility) at Kampong Speu province.
- 1 policeman volunteered to collect used needles/Syringes at Tan Pa area at Riverside Zone.
- Guidebooks on NFE on the streets, in center, and reintegration in public school are developed, implemented and regularly updated

**Partners**
- Develop, use and update a directory of services every year and share with all teams.
- 30 staffs of Partners are identified and trained
- Relationships with Government departments are effective

The other two guide books on NFE outreach and public school are being checked by program coordinator.

**Partners**
- 39(F: 24) NGOs staffs from Komar Rik Reay, Phare Ponleu Selpak and Damnak Toeuk, Poi Pet received a training on how to use the tool box.
- 38(F: 22) government staffs received training on how to use the tool box in collaboration with Municipal Department of Education Youth and Sport.
- 1 staff of Friends- International received a Training of Trainer on how to use tool box.

**Special Event or remark:**
- Participated a consultative meeting on how to create sub-national network on Education section, coordinated by NGO Education Partnership on 3 February 2012.
- Presented the tool box to NGOs in NFE sub sector working group, coordinated by NGO Education Partnership on 13 February 2012.

**5.7 Specialized team**

**LIFE SKILLS:**

**Impact on Children:**
- 280,000 of life skills services (children and youth)
- 90,000 of life skills services (careakers)
- 250,000 condoms distributed to youths
- 270 peer educators: (150 of Drug safety agents)
- 52,000 of HIV/AIDS education services
- 55,000 of Reproductive health services
- 50,000 of Drugs services
- 25,000 Child rights services

**MER**
- Monitoring and data collection system are in line with Friends Programs standards indicators for Life skills activities within Education and Impact on Children:
- 81,362 life skills services provided to children and youth
- 29,509 life skills services provided to caretakers
- 59,508 condoms distributed to youths
- 232(F: 74) active peer educators including 172 (F: 52) Drug safety agents.
- 14,835 HIV/AIDS education services
- 16,362 Reproductive Health education services
- 13,388 Drugs education services
- 9,573 Child rights education services

**MER**
- A KAP survey on HIV/AIDS presented to the outreach and management team.
- Compiled monthly and quarterly report for Mith Samlanh.
### Outreach teams
- Compile report for Mith Samlanh, donors and gov't
- Evaluation of Life Skills activities
- Organize 1 research on Life Skills

### Technical support
- 50 staffs are trained on life skills activities.
- Technical Support is provided on weekly basis through field work with Education and Outreach teams

### Tools
- New IEC materials are developed and updated
- Guidebooks on Life skills are developed, implemented and regularly updated.

### Partners
- 30 staffs of NGO/GO Partners are identified and trained
- Relations with Government are effective

### Technical support
- 60 field visits conducted in 5 zones of outreach, Mobile Drop in Center, Educational Center and Vocational Center.
- 6 (F: 3) staffs of Green House and Riverside received refreshed training on how to use IEC material and how to play life skills game.
- Participated to facilitate Emotional support group meeting with parents in Olympic Zone every 2 weeks.

### Tools
- A safety and hygiene IEC material for Training Center is improving after checking by program coordinator.

### Partners
- Visited Jesuit Service Cambodia (JS Cambodia) for adding to list of Directory services in collaboration with Friends-International.

<table>
<thead>
<tr>
<th>5.8 Specialized team</th>
<th>CHILDSAFE NETWORK:</th>
<th>Impact on children:</th>
</tr>
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<tbody>
<tr>
<td></td>
<td></td>
<td>- 1,000 of current ChildSafe members including Child Safe Community Members in Phnom Penh and Kampong Cham</td>
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<tr>
<td></td>
<td></td>
<td>- 1,100 of children protected/referred by Child Safe members</td>
</tr>
<tr>
<td>MER</td>
<td></td>
<td>Monitoring and data collection system are in line with Friends Programs standards indicators for ChildSafe Network</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Evaluation of ChildSafe member in Phnom Penh and Kampong Cham</td>
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<tr>
<td></td>
<td></td>
<td>- Compile report for Mith Samlanh and donor</td>
</tr>
</tbody>
</table>

### Impact on children:
- 686 (F: 95) active ChildSafe members (301 motors, 237 tuk-tuks, 6 Taxis, 142 (F: 95) ChildSafe community) including 27 new in Phnom Penh and Kampong Cham.
- 245 actions taken by ChildSafe members to protect children, such as: referred to Mith Samlanh center, to hospital and calls to hotline or police.

### MER
- All ChildSafe members were visited and refreshed in 1,395 sessions this quarter.
- 223 child safe members were monitored by using the monitoring form conducted by outreach staffs in Phnom Penh and Kampong Cham.
- Organize 1 research

**Technical support**
- 100% staffs are trained on basic knowledge of ChildSafe members
- Technical Support is provided on weekly basis through field work with all teams
- Review, monitor stock and order new materials for Child Safe members

**Tools**
- IEC ChildSafe are monitored and updated on going
- Guidebooks on ChildSafe Network is developed, implemented and regularly updated

**Partners**
- Develop, use and update directory of services every year and share with all teams.
- 40 staffs of Partner organizations are identified and trained through Friends-International
- Relationships with Government departments are effective

- Compiled quarterly report for Mith Samlanh, and Friends-International.

**Technical support**
- 55 field visits for meeting ChildSafe members and support field staffs in 5 zones.

**Tools**
- The ChildSafe monitor form was updated by ChildSafe Specialist in collaboration with Friends-International.
- Guidebooks on ChildSafe network was finalized and will provide training to outreach staffs in next quarter.

**Partners**
**Meeting and collaboration with government and NGOs:**
- Participated in a recall day Boy First training by First Step Organization on 1-3 February 2012.
- Participated a workshop on the rights to health for trafficking children organized by ECPAT on 26-27 March 2012.

**Special Event or remark:**
- 52 ChildSafe memberships were canceled in this quarter because they changed their job, return to live in their homeland or did not followed ChildSafe policies.